

## STATISTIK PERKHIDMATAN DALAM TALIAN BAGI TAHUN 2021

Bil.	Nama Aplikasi Atas Talian	Jenis Transaksi	Bilangan Transaksi												Jumlah
			Jan	Feb	Mac	Apr	Mei	Jun	Jul	Ogo	Sep	Oct	Nov	Dis	
1	IP Online 2u	Trademark Filing	4634	3,876	4,350	4,428	3,801	4,112	4,590	4,561	4,455	4,645	4,943	5,235	53,630
		Patent Filing	4328	4,020	5,171	4,423	4,264	5,782	5,416	5,110	6,779	6,490	6,079	6,336	64,198
		Industrial Design Filing	269	77	188	149	202	468	493	450	484	345	469	544	4,138
		Geographical Indication Filing	0	0	0	0	0	0	0	0	0	0	0	0	0
6	E-Status (Semakan Status Permohonan Cap Dagangan)	To get the trade mark application status	902	869	1067	931	832	915	776	812	971	848	828	737	10,488
7	E-Status (Semakan Status Permohonan Paten)	To get the patent application status	407	405	451	456	307	309	322	252	303	298	278	293	4,081
8	E-Status (Check Industrial Designs Application)	To get the industrial designs application status	79	60	79	48	56	57	42	35	48	78	40	27	649
9	Patent Agent Examination Results	Retrieving examination results for patent agents	31	32	42	19	18	21	22	21	24	30	20	61	341
10	e-Aduan	Receiving complaint, feedback/ enquiry from public	3420	14	49	24	21	25	30	48	32	20	19	15	3,717
<b>JUMLAH</b>			<b>14070</b>	<b>9,353</b>	<b>11,397</b>	<b>10,478</b>	<b>9,501</b>	<b>11,689</b>	<b>11,691</b>	<b>11,289</b>	<b>13,096</b>	<b>12,754</b>	<b>12,676</b>	<b>13,248</b>	<b>141,242</b>

## STATISTIC OF ONLINE SERVICES FOR YEAR 2021

No.	Name of Online System	Type of Transaction	No. of Transaction												Total
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1	IP Online	Trademark Filing	4,634	3,876	4,350	4,428	3,801	4,112	4,590	4,561	4,455	4,645	4,943	5,235	53,630
		Patent Filing	4,328	4,020	5,171	4,423	4,264	5,782	5,416	5,110	6,779	6,490	6,079	6,336	64,198
		Industrial Design Filing	269	77	188	149	202	468	493	450	484	345	469	544	4,138
		Geographical Indication Filing	0	0	0	0	0	0	0	0	0	0	0	0	0
6	E-Status (Check Trademark Application)	To get the trade mark application status	902	869	1067	931	832	915	776	812	971	848	828	737	10,488
7	E-Status (Check Patent Application)	To get the patent application status	407	405	451	456	307	309	322	252	303	298	278	293	4,081
8	E-Status (Check Industrial Designs Application)	To get the industrial designs application status	79	60	79	48	56	57	42	35	48	78	40	27	649
9	Patent Agent Examination Results	Retrieving examination results for patent agents	31	32	42	0	18	21	22	21	24	30	20	61	322
10	e-Aduan	Receiving complaint, feedback/ enquiry from public	3420	14	49	24	21	25	30	48	32	20	19	15	3,717
<b>TOTAL</b>			<b>14,070</b>	<b>9,353</b>	<b>11,397</b>	<b>10,459</b>	<b>9,501</b>	<b>11,689</b>	<b>11,691</b>	<b>11,289</b>	<b>13,096</b>	<b>12,754</b>	<b>12,676</b>	<b>13,248</b>	<b>141,223</b>